



PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application No.: 09/603,662

Filed: June 23, 2000

Inventor(s):

Allen B. Childress

Examiner: Pardo, Thuy

Group/Art Unit: 2175

Atty. Dkt. No: 5053-27800

Title: RELEVANCE
CALCULATION FOR A
REFERENCE SYSTEM IN
AN INSURANCE CLAIMS
PROCESSING SYSTEM

CERTIFICATE OF MAILING
UNDER 37 C.F.R. §1.8

DATE OF DEPOSIT: 12-2-02

I hereby certify that this correspondence is being deposited with
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Commissioner for Patents
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AMENDMENT; RESPONSE TO OFFICE ACTION MAILED JULY 31, 2002

Commissioner for Patents
Washington, D.C. 20231

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Technology Center 2100

Amendment

Sir:

Please amend the above-captioned application as follows:

In the Claims:

Please add the following claims:

71. (new) A method for determining relevance values of terms in a help database in a computer-based insurance claims processing system, the method comprising:
numbering one or more words in a portion of a document from N down to 1, wherein N is
a total word count of the portion of the document;

12/11/2002 MBELETE1 00000089 501505 09603662

01 FC:1201 1092.00 CH
02 FC:1202 1440.00 CH